



CITY OF LONE TREE

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FOR IMMEDIATE RELEASE

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City of Lone Tree Launches Citizen Request-Filing iPhone App

*Innovative Application with Location Detection Lets Citizens Report Issues
and Concerns to City Officials*

LONE TREE – The City of Lone Tree announces the release of the Citizen Request Tracker™ (CRT) application for the iPhone and iPod Touch. This app works in conjunction with the City's online Lone Tree Listens (Request Tracker™) system to allow citizens to report issues on the go. The app is now available for free to all residents at the [iTunes App Store](#).

When a citizen observes a non-emergency issue, they access the app; and either designates the City of Lone Tree as their default location or select under organization "Lone Tree", then they select the location of the concern, add a description of the concern, and add a photo (optional) and then submit the issue. If you would like a response to your issue be sure to create your profile first. Using the iPhone's GPS technology, the application can also automatically pinpoint your location.

Once submitted, the request is filtered through the City's integrated Lone Tree Listen's (Request Tracker™) system, where it is automatically routed to the appropriate personnel and tracked to maximize accountability. If the request is not submitted anonymously, once the request is received, the citizen receives a confirmation e-mail and can login to view the status of their request along with comments posted by City staff.

The Citizen Request Tracker app will work nationwide and is linkable on the go to any CivicPlus client. The Citizen Request Tracker app is compatible with any iPhone or iPod Touch with operating system version 3.0. Visit the [iTunes App Store](#) to download the application.

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